

# 2024 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - KENTUCKY

## EMERGENCY CONTACT LIST

<b>Company Name</b>	<b>Emergency Number</b>
Atmos Energy.....	1-866-322-8667
Atmos Pipeline and Storage, LLC.....	1-866-322-8667
AXP Energy, Inc. ....	1-606-664-3810
BP Pipelines (North America), Inc.....	1-800-548-6482
CenterPoint Energy.....	1-800-666-3895
City of Elizabethtown Natural Gas Department.....	1-270-765-6121
CNX Resources Corporation - Virginia Operations.....	1-800-498-8225
Columbia Gas of Kentucky Inc.....	1-800-432-9515
CountryMark Pipeline.....	1-812-838-8500
or (Ext 8500) .....	1-800-832-5490
Delta Natural Gas Company, Inc. ....	1-800-432-0771
Diversified Gas & Oil Corporation.....	1-877-711-1138
Duke Energy .....	1-800-634-4300
Energy Transfer Crude Oil.....	1-800-753-5531
Enterprise Products Operating LLC.....	1-888-883-6308
GLE Management Services LLC.....	1-888-853-4799
Greylock Production, LLC.....	1-800-323-1855
Mid-Valley Pipeline.....	1-800-753-5531
Monument Chemical Kentucky LLC (Ext 0).....	1-270-422-2101
MPLX.....	1-866-342-6914
TC Energy Natural Gas.....	1-800-447-8066
TC Energy Columbia Gas Transmission.....	1-800-835-7191
TC Energy Columbia Gulf Transmission.....	1-866-485-3427
Tennessee Gas Pipeline - Kinder Morgan, Inc. ....	1-800-231-2800
Texas Eastern Transmission (Enbridge).....	1-800-231-7794
Texas Gas Transmission, LLC.....	1-800-626-1948
Trunkline Gas.....	1-800-225-3913
Valero Terminating and Distribution Company.....	1-866-423-0898
Vinland Energy Operations LLC.....	1-888-551-6402

To learn more about your local pipeline operators, please visit [ky.pipeline-awareness.com](http://ky.pipeline-awareness.com)

**Note:** The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov) for transmission companies not listed above.

<b>One-Call System</b>	<b>Phone Number</b>
Kentucky811.....	1-800-752-6007 or 811

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**EXCAVATOR RESPONSIBILITIES:**

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!  
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

**RISK CONSIDERATIONS**

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/  
peculiar odors/dead insects around gas line/dead  
vegetation
- Rainbow sheen on the water/mud or water bubbling up/  
frozen area on ground/frozen area around gas meter
- Other utility emergencies

**PIPELINE MARKERS**

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

**The markers display:**

- The product transported
- The name of the pipeline operator
- The operator's emergency number



**EXCAVATION BEST PRACTICES JOB SITE CHECKLIST**

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number

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- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations

**KENTUCKY**

**Kentucky 811**  
**Website:** [www.kentucky811.org](http://www.kentucky811.org)  
**Advance Notice:** 2 working days  
**Marks Valid:** 21 days  
**Law Link:**  
<http://primis.phmsa.dot.gov/comm/DamagePreventionSummary.htm>

TICKETS			STATE LAWS & PROVISIONS								NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED							
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
N	Y	Y	Y	Y	Y	N	N	N	Y	Y	N	Y	N	Y	Y	N	Y	Y	Y	N	Y	24"



**Know what's below.  
Call before you dig.**

